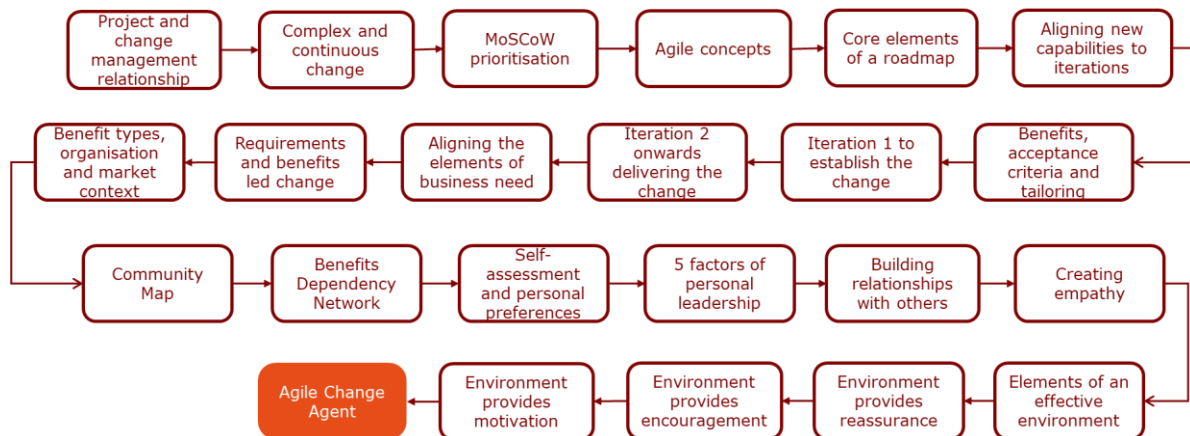# Agile Change Agent Course Description

How will this course develop my career?

Agile and change are two of the most in demand skills to develop. All organisations are undertaking high volumes of change and need people who understand how to move themselves and others to new ways of working. This course covers the structural side of planning a change initiative along with aspects of emotional intelligence that help us work collaboratively with all those impacted. It delivers 21st century leadership skills, whatever your role or level of experience.

What does the course include?

This course has 5 key elements that develop your ability to scope, plan, implement and embed new ways of working:

1. Concepts – we will review the concepts that bring together agile principles and change management best practice to enable us to apply an agile approach to our change initiatives.
2. Roadmap – we will develop a roadmap for our change, which is a simple, effective mechanism for defining how and when work will be completed, and benefits will be realised.
3. Business need – in this part of the course we use a range of techniques to identify the benefits for our change, which enables us to prioritize the work and motivate ourselves and others to adopt the change.
4. Relationship building - This is a section all about you. Through games, checklists and questionnaires you will identify how you prefer to work, using this to consider how others might have a different perspective. Use this knowledge to plot how you engage with others including what information you share, how you share it and what opportunities you give to others to make change happen.
5. Environment - You are given insight into the latest thinking on the impact of positive psychology, and the steps needed to create an atmosphere that builds empathy with those impacted by change.

What will I learn?

The purpose of this course is for you to build your capability. It is a practical course full of opportunities to "see, do, learn" so that you gain ability and understanding. You will use pre-prepared checklists, questionnaires and models that can be tailored to the context and content of whatever change you are involved in.

How long is the course?

If the course is delivered as an instructor led event, it is delivered for two consecutive days, with the Agile Change Agent examination taken at the end of day two.

If the course is taken as self-paced e-learning then the course equates to 20 hours of training, which includes the time spent reading additional material and completing all the activities, examples and sample papers.

Does the course qualify for CPD points?

Yes, the Agile Change Agent qualification has been evaluated by CPD as 20 CPD points, with 1 point for each of the 20 hours of the available training time.

Who is the course suitable for?

This course is relevant for anyone who is taking part in change at work. It doesn't assume you know anything about agile or change management, and it doesn't require you to be in a leadership position. We are all responsible for making change happen, and we need practical techniques to do this.

The course increases your ability to get this done.

People attend who are experienced change managers, people who are working in "business as usual" roles but have been asked to take part in a change initiative that affects their team. People in project, program and portfolio management roles attend because they want to understand how to integrate their work with other changes being made in the business. Business analysts and communication experts attend because they want to know how to contribute their skills to making change happen. Senior managers who are asked to sponsor change initiative attend so they can understand how to fulfil their responsibilities.

There is no assumption that you have prior knowledge of agile methods or change management techniques. If you do have a background in either of these areas, you will be able to see where your existing skills complement what you are learning. This course is all about how to do things, so I will not weigh you down with lots of theoretical knowledge that is nice to know, but that doesn't help you do things in the real world.

How will I learn this?

The course includes break out rooms where you work in pairs and small groups. You will take part in group debates and you will practice the techniques that I demonstrate to you. We will share our experiences of using the techniques and I will provide examples of how organisations are using them and the benefits that they are getting from their use. I will walk you through slide presentations, show you relevant video content and ideas from others who have previously attended the course.

How is the course delivered?

The course is delivered via an interactive workshop format, using Zoom. You do not need to download any software, just accept the calendar event that I send to you.

Who will I learn it with?

I have an extensive global network which ensures that all my open courses include those ranging from a wealth of experience (who want to get the certification) and those just getting started (who want to learn the basics. This ensures we have a diversity of ideas, perspectives and experiences which deepen your learning and give you a chance to build your network of fellow professionals.

What qualification will I gain?

You will gain the Agile Change Agent certification. This certification provides evidence that you understand Agile concepts and change management techniques.

Who wrote the course?

I am the Chief Examiner for this course. I developed the idea for the course, following demand for training based on the launch of my Agile Change Management book. I partnered with APMG International, a respected examining body to offer it as a global qualification.

What is the course based on?

The basis of the course is the book Agile Change Management which I wrote to provide easy to understand techniques for making change happen. The book is published by Kogan Page and sells all over the world.

What will I take away from the course?

The course continually builds your practical ability in planning, implementing, and adopting new ways of working using agile techniques. You will be able to apply these techniques to your own work during and after the course.

At the end of your course, you will be sent an email containing additional material for you to use in applying what you have learnt. These materials form a toolkit of checklists, questionnaires, articles, videos, and templates so you can get started the moment you finish your course.

What are people saying about the course?

The feedback from all those that have taken the course is that they gain skills in practical techniques as well as understanding how Agile approaches impact change and why Agile approaches fit with our world of constant, continuous change. There are lots of comments about this on Trustpilot so you can have a look at these here
https://www.trustpilot.com/review/www.agilechangemanagement.co.uk

How much will it cost?

The course costs £895 plus taxes. This cost covers everything you need to study and pass the examination and it includes the examination fee. You will be sent pre-course reading, the textbook that the course is based upon (hard copy or e-book), slides and other course materials plus the follow up online toolkit.

Where can I book?

Visit our website https://agilechangemanagement.co.uk/courses/