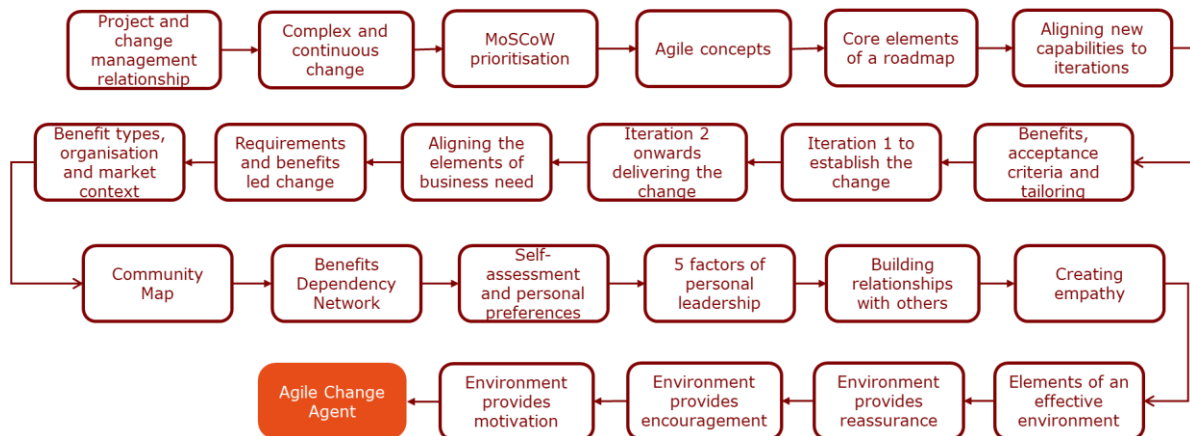# Agile Change Agent Course Description

How will this course develop my career?

Agile and change are two of the most in demand skills to develop. All organisations are undertaking high volumes of change and need people who understand how to move themselves and others to new ways of working. This course covers the structural side of planning a change initiative along with aspects of emotional intelligence that help us work collaboratively with all those impacted. It delivers 21st century leadership skills, whatever your role or level of experience.

What does the course include?

This course has 5 key elements that develop your ability to scope, plan, implement and embed new ways of working:

1. Concepts – we will review the concepts that bring together agile principles and change management best practice to enable us to apply an agile approach to our change initiatives.
2. Roadmap – we will develop a roadmap for our change, which is a simple, effective mechanism for defining how and when work will be completed, and benefits will be realised.
3. Business need – in this part of the course we use a range of techniques to identify the benefits for our change, which enables us to prioritize the work and motivate ourselves and others to adopt the change.
4. Relationship building - This is a section all about you. Through games, checklists and questionnaires you will identify how you prefer to work, using this to consider how others might have a different perspective. Use this knowledge to plot how you engage with others including what information you share, how you share it and what opportunities you give to others to make change happen.
5. Environment - You are given insight into the latest thinking on the impact of positive psychology, and the steps needed to create an atmosphere that builds empathy with those impacted by change.

What will I learn?

The purpose of this course is for you to build your capability. It is a practical course full of opportunities to "see, do, learn" so that you gain ability and understanding. You will use pre-prepared checklists, questionnaires and models that can be tailored to the context and content of whatever change you are involved in.

How long is the course?

The course equates to 20 hours of training, which includes the time spent reading additional material and completing all the activities, examples and sample papers.

Does the course qualify for CPD points?

Yes, the Agile Change Agent qualification has been evaluated by CPD as 20 CPD points, with 1 point for each of the 20 hours of the available training time.

Who is the course suitable for?

This course is relevant for anyone who is taking part in change at work. It doesn't assume you know anything about agile or change management, and it doesn't require you to be in a leadership position. We are all responsible for making change happen, and we need practical techniques to do this. The course increases your ability to get this done.

People attend who are experienced change managers, people who are working in "business as usual" roles but have been asked to take part in a change initiative that affects their team. People in project, program and portfolio management roles attend because they want to understand how to integrate their work with other changes being made in the business. Business analysts and communication experts attend because they want to know how to contribute their skills to making change happen. Senior managers who are asked to sponsor change initiative attend so they can understand how to fulfil their responsibilities.

There is no assumption that you have prior knowledge of agile methods or change management techniques. If you do have a background in either of these areas, you will be able to see where your existing skills complement what you are learning. This course is all about how to do things, so I will not weigh you down with lots of theoretical knowledge that is nice to know, but that doesn't help you do things in the real world.

How will I learn this?

The course includes activities with sample answers so that when you undertake a piece of work, you can check if you are getting the intended answers. After each section of the course there are quizzes for you to test your knowledge. There is a full quiz at the end of the course which is similar to the exam paper, so you can practice using this. You can repeat the activities and the quizzes as many times as you need.

How is the course delivered?

Each section of the course contains a slide deck which I present to you, so you can hear all of my explanations and examples that bring the content to life. Each slide contains the references to the pages of the Agile Change Management book which the course is based upon, in case you like to do more background reading. If you like to learn more actively, each slide contains the answers to the exam questions so you can concentrate on learning through the activities and quizzes instead of using a text book.

What qualification will I gain?

You will gain the Agile Change Agent certification. This certification provides evidence that you understand Agile concepts and change management techniques.

Who wrote the course?

I am the Chief Examiner for this course. I developed the idea for the course, following demand for training based on the launch of my Agile Change Management book. I partnered with APMG International, a respected examining body to offer it as a global qualification.

What is the course based on?

The basis of the course is the book Agile Change Management which I wrote to provide easy to understand techniques for making change happen. The book is published by Kogan Page and sells all over the world.

What will I take away from the course?

The course continually builds your practical ability in planning, implementing, and adopting new ways of working using agile techniques. You will be able to apply these techniques to your own work during and after the course.

What are people saying about the course?

The feedback from all those that have taken the course is that they gain skills in practical techniques as well as understanding how Agile approaches impact change and why Agile approaches fit with our world of constant, continuous change. There are lots of comments about this on Trustpilot so you can have a look at these here:
https://www.trustpilot.com/review/www.agilechangemanagement.co.uk

How much will it cost?

The course includes the taxes, examination and proctoring fees. So you only have to pay one amount, which is £495. When you book, we will be in touch to schedule your exam, so you can plan your learning to reach that target date.

Where can I book?

Visit our website https://agilechangemanagement.co.uk/courses/